



How Do I Clear Cache

You should periodically clear your web browser's cache, cookies, and history to prevent or resolve performance problems. Please note, clearing your web browser's cache, cookies, and history may remove some data that you wish to keep. The instructions below provide steps to clear data from Google Chrome, Microsoft Edge, Mozilla Firefox, and Apple Safari.

To clear cache in Google Chrome:

Step 1 - Open “**Google Chrome**” from your desktop or taskbar.

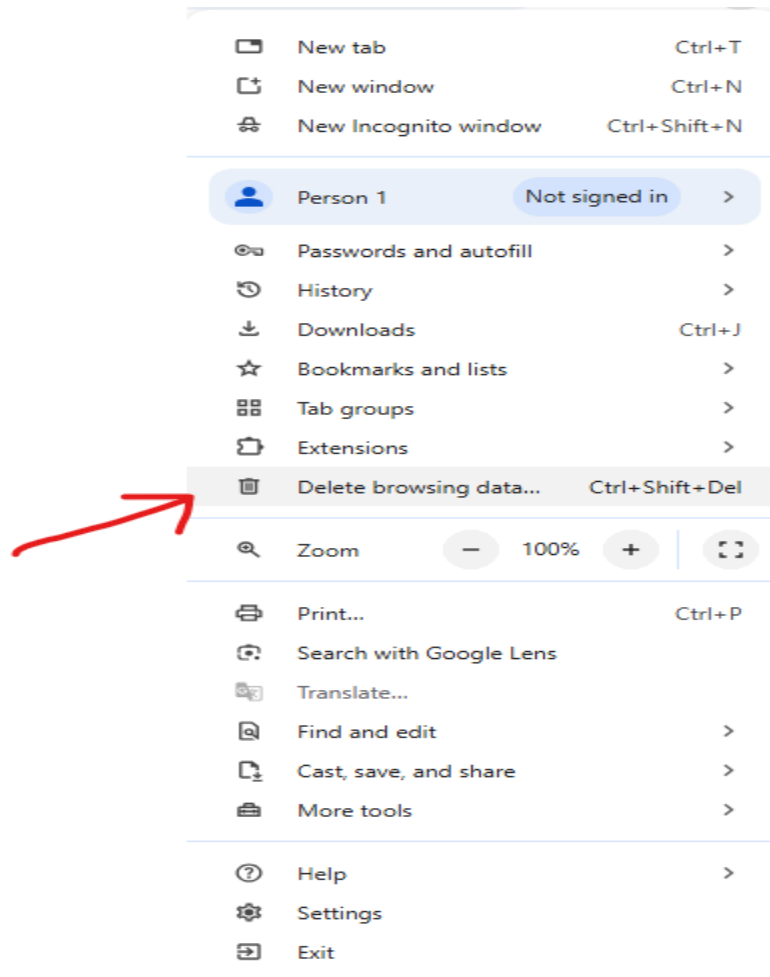


Step 2 - Click the three vertical dots in the upper right corner.



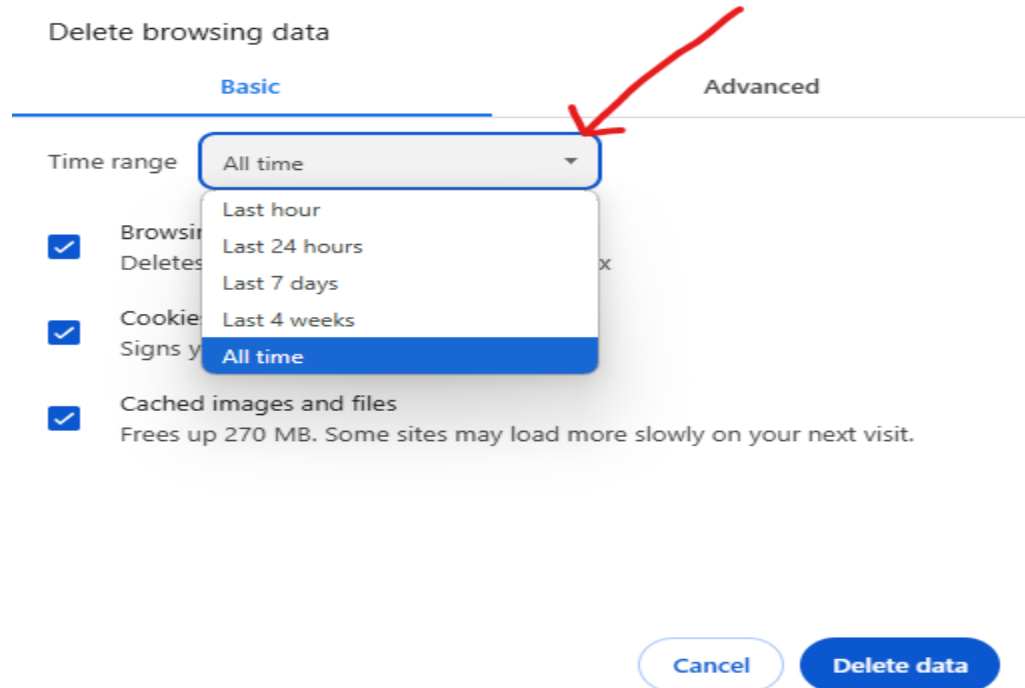


Step 3 - Select **“Delete browsing data.”**





Step 4 - Select the down arrow next to the “**Time Range**” drop down and select the time range you would like to clear. It is recommended that you select “**All time**” to clear all Google Chrome cache history. Select the types of data you would like to delete. It is recommended you select all types by clicking each check box. Click “**Delete data.**”

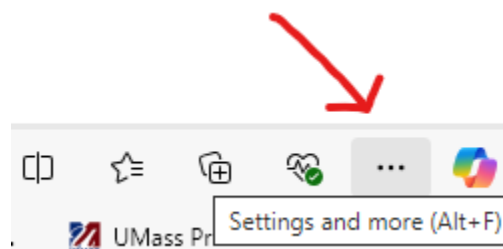


To clear cache in Microsoft Edge:

Step 1 - Open “**Microsoft Edge**” from your desktop or taskbar.

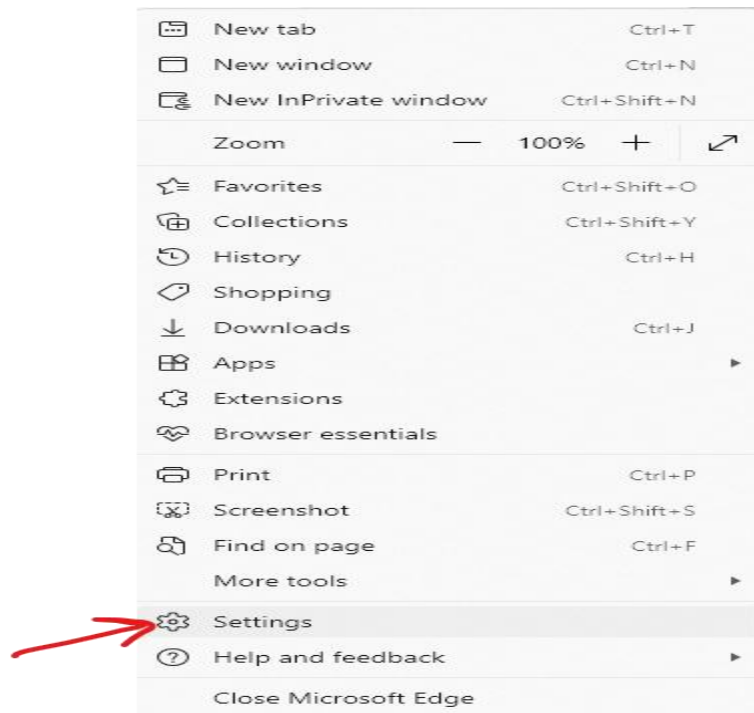


Step 2- Click the three horizontal dots in the upper right corner or by pressing “**Alt + F.**”

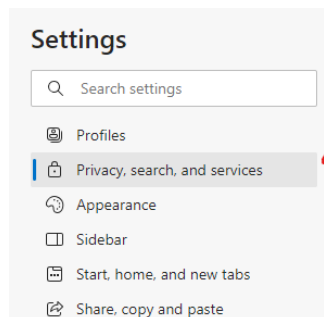




Step 3 - Click **“Settings.”**

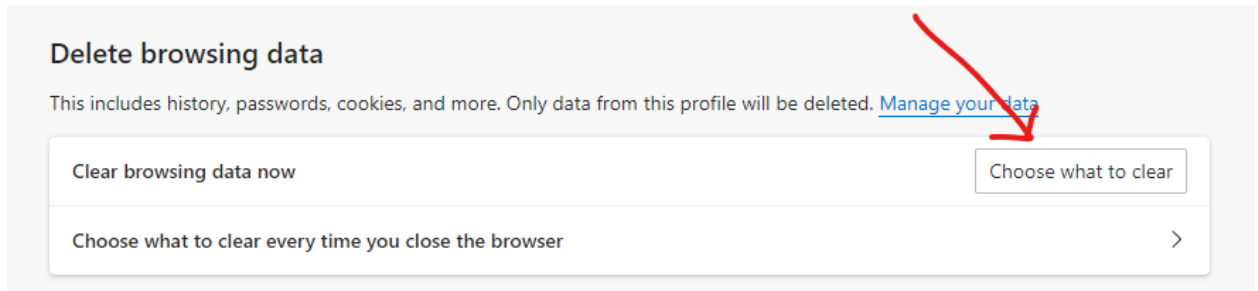


Step 4 - Click **“Privacy, search, and services”** from the menu on the left.

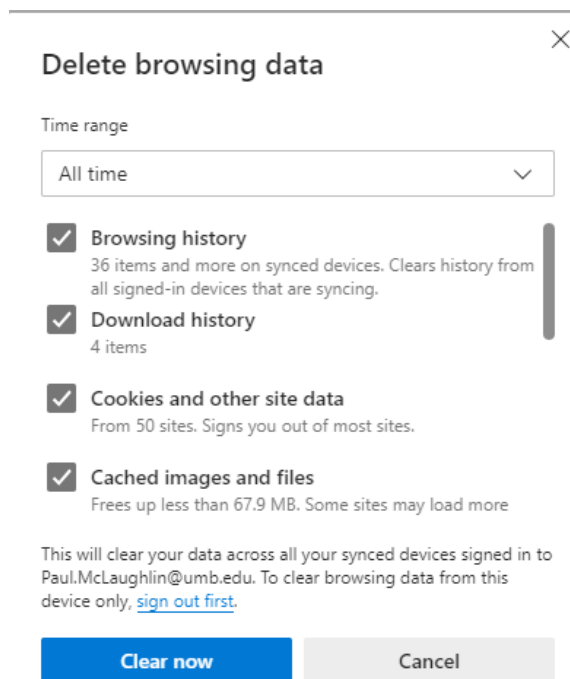




Step 5 - Next to “Clear browsing data now,” click “Choose what to clear.”



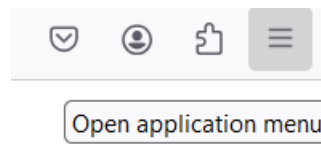
Step 6 - Select “All time” from the drop-down menu next to “Time range.” Check the boxes for the types of data you want to clear, such as “Browsing history,” “Download history,” “Cookies and other site data,” and “Cached images and files.” Click “Clear now” to confirm your selection.



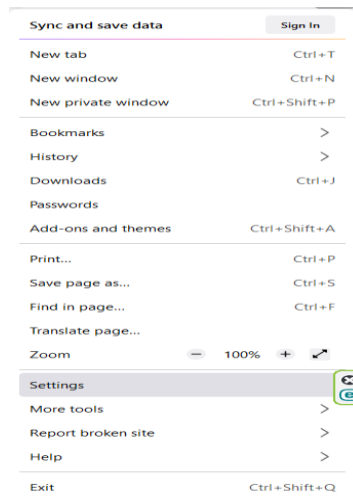


To clear cache in Mozilla Firefox:

Step 1 - Open Mozilla Firefox from your desktop or taskbar. Click the three stripes (Open Application menu) in the top-right corner.



Step 2 - Select “**Preferences or Settings,**” depending on your version.





Step 3 - Select “Privacy & Security.”

-  General
-  Home
-  Search
-  Privacy & Security
-  Sync
-  Firefox Labs
-  More from Mozilla

Step 4 - Scroll down to “Cookies and Site Data.” Select “Clear Data.”

Cookies and Site Data

Your stored cookies, site data, and cache are currently using 34.3 MB of disk space. [Learn more](#)

Delete cookies and site data when Firefox is closed

Clear Data...

Manage Data...


Manage Exceptions...



Step 5 - Next to the “**When**” field, click the down arrow to select the time frame you want to clear as well as the check boxes of the categories you want to clear. Click Clear.

Clear browsing data and cookies ✕

When: **Everything** ▾

 All history will be cleared.
This action cannot be undone.

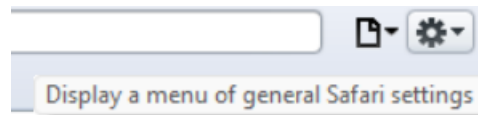
- History
Clears site and download history, saved form info, and searches
- Cookies and site data (768 bytes)
May sign you out of sites or empty shopping carts
- Temporary cached files and pages (34.3 MB)
Clears items that help sites load faster
- Site settings
Resets your permissions and site preferences to original settings

Clear **Cancel**

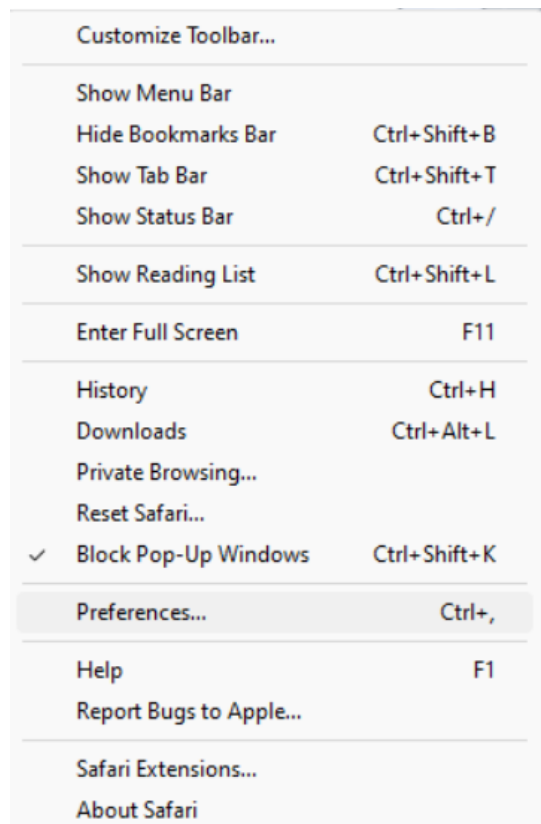


To clear cache in Apple Safari:

Step 1 - Open Apple Safari from your desktop or taskbar. Click the gear icon (Display a menu of general Safari settings) in the top-right corner.

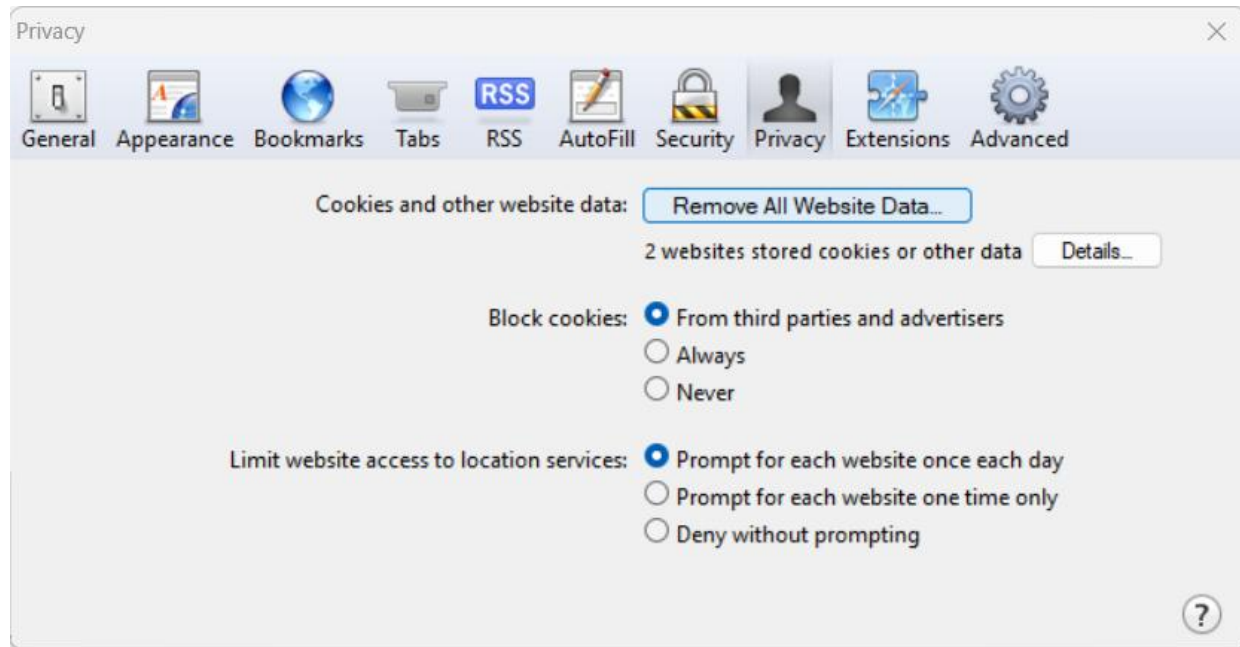


Step 2 - In the drop down menu, select “**Preferences.**”





Step 3 - Under the “**Privacy**” tab, next to “**Block cookies**” and “**Limit website access to location services**,” select the desired radio buttons. Select the “**Remove All Website Data**” button.





Step 4 - At the “remove data” confirmation popup box, select “**Remove Now**”

